As government subsidies diminish and student contributions grow, Universities are increasingly seeking to find a competitive edge through their commitment to ‘the student experience’.

Drawing on the speaker’s experience of the UK and Australian University sectors, this workshop explores the impact of the student experience agenda on professional staff, whether they work in direct contact with students or in ‘behind the scenes’ roles.

In particular it examines the challenges and opportunities faced by administrators, managers and leaders in addressing this increasingly important aspect of their work. It seeks to pose, and offer some ways of addressing, the question – what can I do to enhance the student experience?

Venue: RMIT University
        Building 14, Level 12.
        Percival Jackson Building
        449 Swanston Street Melbourne

Cost: Individual ATEM Members $450.00
      ATEM Affiliated Institutions $500.00
      Non-ATEM Members $550.00

Register now: http://www.atem.org.au/events/category/bass-region

*Please note any Dietary Requirements during the registration process

Further Information: Jenny O’Connor – Regional Executive Officer BASS
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